

ABSTRAK

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**PEMAHAMAN PASIEN RAWAT INAP DAN KELUARGA PADA PENJELASAN
GENERAL CONSENT DI RSD IDAMAN KOTA BANJARBARU TAHUN 2021**
V BAB + 100 Halaman + 1 Tabel + 10 Lampiran

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Persetujuan umum atau juga disebut *general consent* adalah persetujuan yang diberikan oleh petugas pendaftaran rawat inap kepada pasien atau keluarga terkait proses pemeriksaan, perawatan dan pengobatan pasien dirumah sakit. Di RSD Idaman Kota Banjarbaru masih kurangnya penjelasan mengenai *general consent*. Pasien dan keluarga hanya disuruh membaca dan menandatangani *general consent* tanpa diberi penjelasan oleh petugas. Penelitian ini bertujuan untuk mengetahui gambaran pemahaman pasien rawat inap dan keluarga pada penjelasan *general consent* di RSD Idaman Kota Banjarbaru. Metode penelitian menggunakan penelitian deskriptif dengan pendekatan kualitatif, subjek penelitian ini adalah pasien rawat inap sebanyak 3 orang, keluarga pasien sebanyak 3 orang dan petugas pendaftaran rawat inap sebanyak 3 orang, teknik pengumpulan data melalui observasi dan wawancara. Hasil penelitian : belum terdapat SPO mengenai pemberian penjelasan formulir *general consent*. Pemberian informasi *general consent* masih kurang menyeluruh petugas hanya memberikan formulir *general consent* untuk di tanda tangani oleh keluarga atau pasien sendiri tanpa memberikan penjelasan mengenai isi dari *general consent* dan tidak menegur pasien atau keluarga memberikan tanda tangan tanpa membacanya terlebih dahulu, pasien rawat inap dan keluarga tidak memahami isi dari *general consent*. Saran: petugas diharapkan dapat memberikan informasi mengenai *general consent* secara lengkap, membentuk tim penyusunan SPO pemberian penjelasan *general consent* melakukan evaluasi secara berkala mengenai *general consent*.

Kata kunci : Pemahaman, Penjelasan, *General Consent*

ABSTRACT

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UNDERSTANDING OF INPATIENTS AND FAMILY ON GENERAL CONSENT EXPLANATION AT IDAMAN RSD BANJARBARU, 2021

V CHAPTER + 100 Pages + 1 Table + 10 Appendix

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General agreement or also known as general consent is the approval given by the inpatient registration officer to the patient or family related to the process, care, and treatment of patients in hospital. At the Idaman Hospital, Banjarbaru, there is still a lack of explanation regarding the general agreement. Patients and families were only asked to read and sign the general consent without being given an explanation by the officer. This study aims to describe the understanding of patients in hospitalization and families on the explanation of general consent at Idaman Hospital, Banjarbaru. The research method used descriptive research with a qualitative approach; the subjects of this study were inpatients as many as 3 people, families as many as 3 people, and registration officers as many as 3 people, data collection techniques through observation and interviews. The results of the study: there is no SOP regarding giving an explanation of the general consent form, the provision of general consent information is still not comprehensive, officers only provide general consent forms to be signed by the family or patients themselves without providing an explanation of the contents of the general consent, and not admonishing the patient or family to sign without reading it first, inpatients and families do not understand the contents of the general consent. Suggestions: officers are expected to provide complete information regarding general consent, forming a team for the preparation of SPO providing explanations for general consent conducting periodic evaluations of general consent.

Keywords: Understanding, Explanation, General Consent

