

ABSTRAK

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TINJAUAN KETEPATAN WAKTU PENGEMBALIAN REKAM MEDIS RAWAT INAP DI RUMAH SAKIT UMUM DAERAH SULTAN SURIANSYAH BANJARMASIN

Karya Tulis Ilmiah, Program Studi D3 Perekam Medis dan Informasi Kesehatan, 2023
(xiv + 41)

Layanan rekam medis merupakan bagian penting bagi Rumah sakit dalam penyelenggaraan administrasi layanan kesehatan. Tercapainya layanan yang baik tentunya dapat dipengaruhi oleh petugas penyelenggara dan metode pelaksanaannya. Layanan Rekam Medis di RSUD pada September 2022 menunjukkan relatif lama waktu pengembalian rekam medis oleh unit rawat inap lebih dari 2x24 jam setelah perawatan pasien. Penelitian ini bertujuan untuk mengetahui dan mengidentifikasi ketidaktepatan waktu pengembalian Rekam Medis Rawat Inap di Rumah Sakit Umum Daerah Sultan Suriansyah Banjarmasin. Metode penelitian menggunakan jenis penelitian *mixed method* (kuantitatif – kualitatif). Subjek penelitian adalah informan utama dan triangulasi. Pengumpulan data melalui observasi dan wawancara. Objek penelitian rekam medis rawat inap bulan November – Desember 2022 yaitu sebanyak 1.549 berkas. Sampel observasi ditentukan dengan teknik random sampling didapat ukuran sampel sebesar 94 berkas. Analisis data menggunakan analisis kuantitatif dan kualitatif melalui tahap wawancara hingga penarikan kesimpulan. Hasil penelitian diketahui bahwa sebagian besar pengembalian rekam medis tidak tepat waktu yaitu 71 berkas (75,5%) dan yang tepat waktu hanya 23 berkas (24,5%). Faktor penyebab ketidaktepatan waktu pengembalian rekam medis adalah disebabkan oleh petugas pelaksana asuhan yang sering kali melakukan keterlambatan pengisian rekam medis dengan alasan kesibukan jadwal di luar rumah sakit.

Kata Kunci : Administrasi layanan kesehatan, ketepatan waktu pengembalian rekam medis, rawat inap

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REVIEW OF THE TIMELINESS OF RETURNING INPATIENT MEDICAL RECORDS AT SULTAN SURIANSYAH REGIONAL GENERAL HOSPITAL OF BANJARMASIN

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Medical record services are an important part for hospitals in administering health services. The achievement of good service can of course be influenced by the organizers and the method of implementation. Medical record services at hospitals in September 2022 show a relatively overdue in returning medical record by inpatient units of more than 2x24 hours after patient treatment. Research purpose to identify and find out the timeliness of Returning Inpatient Medical Records At Sultan Suriansyah Regional General Hospital of Banjarmasin. Research method uses a mixed type with quantitative – qualitative approach. As subject was key informant and triangulation informant. Data was collected by observation form and interview. As object was inpatient medical record from November until December 2022, namely 1,549 medical records. The sample was determined by random sampling technique and obtained a sample size of 94 medical records. Data analysis uses quantitative and qualitative analysis through the interview stage to draw conclusions. Results show that most of the returning medical records were overdue, namely 71 medical records (76%) and part fraction were timeliness only 23 medical records (24%). The results of the analysis show that the factors causing overdue in returning the medical records are due to the implementing officers. Frequently, make delays by reason of busy schedules outside the hospital so that filling was delayed.

Keywords: The Timeliness of returning inpatient, medical records, administration health service