

ABSTRAK

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EVALUASI IMPLEMENTASI REKAM MEDIS ELEKTRONIK BERDASARKAN DIMENSI SUMBER DAYA MANUSIA DI POLIKLINIK ANAK RSUD RATU ZALECHA MARTAPURA

Karya Tulis Ilmiah. Program Studi D3 Perekam Medis dan Informasi Kesehatan.
(xvii + 70 + 15 lampiran)

Rekam medis elektronik (RME) adalah sistem yang digunakan untuk merekam, menyimpan, dan memproses informasi medis pasien secara elektronik. Pengembangan RME akan sangat tergantung pada sumber daya manusia sebagai pengguna rekam medis elektronik maupun sebagai kebijakan. Rawat jalan atau poliklinik bagian anak merupakan salah satu instansi kesehatan yang membutuhkan sistem pengelolaan data pasien yang efektif dan efisien oleh karena itu, penggunaan sistem RME di poliklinik anak dapat membantu meningkatkan efisiensi dan akurasi dalam pengelolaan data. RSUD Ratu Zalecha Martapura menggunakan sistem rekam medis yang berbasis elektronik salah satunya di poliklinik bagian anak namun belum sepenuhnya maksimal dalam mengimplementasikan penggunaan rekam medis elektronik masih terdapat permasalahan dan kekurangan yaitu sarana dan prasarana yang belum memadai, SDM atau tenaga ahli yang kurang berwawasan dan mempunyai kompetensi dibidang rekam medis elektronik. Tujuan Mengetahui Evaluasi Implementasi Rekam Medis Elektronik berdasarkan dimensi Sumber Daya Manusia di poliklinik anak RSUD Ratu Zalecha Martapura. Metode penelitian yang digunakan adalah metode penelitian deskriptif dengan pendekatan kualitatif. Subjek penelitian informan utama yaitu dokter dan perawat informan triangulasi petugas It dan kepala instalasi rekam medis. Instrument penelitian yaitu pedoman wawancara dan pedoman observasi, teknik analisis data yaitu secara kualitatif deskriptif. Tenaga medis belum mendapatkan pelatihan secara khusus, tenaga medis belum mendapatkan *reward punishment*, mendukung secara prasarana dan prasarana serta pelatihan, dokter dan perawat bisa menggunakan komputer tetapi masih membutuhkan admin khusus pengoperasian RME, dalam penegelolaan terkendala di server, jaringan dan eror.

Kata Kunci: Sumber daya manusia, Poli Anak, Efektivitas, Implementasi, RME.

ABSTRACT

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EVALUATION OF ELECTRONIC MEDICAL RECORD IMPLEMENTATION BASED ON HUMAN RESOURCE DIMENSIONS IN THE CHILDREN'S CLINIC OF RATU ZALECHA MARTAPURA HOSPITAL

Scientific Paper. Diploma III Program in Medical Records and Health Information. (xvii + 70 + 15 attachments)

Electronic Medical Records (EMR) is a system used to electronically record, store, and process patient medical information. The development of EMR is highly dependent on human resources as users of electronic medical records as well as policy makers. Outpatient or children's clinics are one of the healthcare institutions that require an effective and efficient patient data management system. Therefore, the use of EMR systems in the children's clinic can help improve efficiency and accuracy in data management. Ratu Zalecha Martapura Hospital utilizes an electronic-based medical record system, including in the children's clinic. However, the implementation of electronic medical record usage has not been fully optimized, and there are still issues and deficiencies, such as inadequate facilities and infrastructure, and a lack of knowledgeable and competent human resources in the field of electronic medical records. The objective of this study is to evaluate the implementation of Electronic Medical Records based on the dimension of Human Resources in the children's clinic of Ratu Zalecha Martapura Hospital. The research method used is descriptive research with a qualitative approach. The main research subjects are doctors and nurses, with additional input from IT staff and the head of the medical records department for triangulation purposes. The research instruments used are interview guides and observation guidelines, and the data analysis technique is qualitative-descriptive. The medical staff have not received specific training, there is a lack of support in terms of facilities and infrastructure, and doctors and nurses can use computers but still require specialized administrative support for operating EMR. There are challenges in server management, network connectivity, and errors in data management.

Keywords: *Human resources, Children's clinic, Effectiveness, Implementation, EMR.*