

ABSTRAK

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TINJAUAN KELENGKAPAN PENGISIAN FORMULIR REKAM MEDIS *CASE MANAJER* PASIEN RAWAT INAP DI RUMAH SAKIT ISLAM BANJARMASIN

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Case manager merupakan tenaga ahli yang memberikan dukungan dan keahlian yang berkesinambungan melalui assesmen yang komprehensif, perencanaan, pelaksanaan dan evaluasi menyeluruh mengenai kebutuhan individu pasien sejak pasien datang hingga perencanaan pulang. Berdasarkan studi pendahuluan yang dilakukan dengan metode wawancara kepada kepala instalasi rekam medis di Rumah Sakit Islam Banjarmasin didapatkan bahwa permasalahan dokumen rekam medis khususnya formulir *case manager* ada beberapa item yang tidak lengkap contohnya seperti tanda tangan dokter, nama dokter, diagnosa pasien sering tidak tertulis, tanggal masuk, tanggal keluar, dan umur pasien sering tidak tertulis. Tujuan dalam penelitian ini adalah untuk mengetahui kelengkapan pengisian formulir rekam medis *case manager* di Rumah Sakit Islam Banjarmasin. Metode penelitian yang digunakan dalam penelitian ini adalah metode penelitian deskriptif dengan menggunakan pendekatan kuantitatif. Hasil penelitiannya yaitu kelengkapan pengisian formulir rekam medis *case manager* pasien rawat inap pada identifikasi pasien sebesar 100%, laporan penting sebesar 94%, dan autentifikasi sebesar 99%. Faktor yang mempengaruhi ketidaklengkapan yaitu keterbatasan waktu perawat dalam pengisian formulir, jumlah formulir rekam medis yang terlalu banyak, kurangnya petugas dalam pengisian formulir dan kurang telitinya petugas saat melakukan pengisian formulir rekam medis *case manager* hal itu mengakibatkan banyak formulir tidak terisi lengkap. Simpulan dari kelengkapan pengisian formulir *case manager* di Rumah Sakit Islam Banjarmasin masih belum sesuai dengan ketentuan standar rumah sakit,

Kata Kunci : Evaluasi Awal Manajer, Formulir *Case Manajer*, Rekam Medis.

ABSTRACT

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OVERVIEW OF THE COMPLETENESS OF FILLING OUT THE MEDICAL RECORD FORM CASE MANAGER OF INPATIENT PATIENTS AT THE BANJARMASIN ISLAMIC HOSPITAL

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Case managers are experts who provide ongoing support and expertise through comprehensive assessment, planning, implementation and thorough evaluation of individual patient needs from the time the patient arrives to discharge planning. Based on a preliminary study conducted by interviewing the head of the medical record installation at the Hospital Islam Banjarmasin found that the problem with medical record documents, especially the case manager form, was that there were several incomplete items, for example, the doctor's signature, the doctor's name, the patient's diagnosis was often not written down, the date of admission, date of discharge, and patient's age were often not written down. The aim of this research is to determine the completeness of filling out the case manager's medical record form at the Banjarmasin Islamic Hospital. The research method used in this research is a descriptive research method using a quantitative approach. The results of the research are the completeness of filling out the case manager inpatient medical record form for patient identification of 100%, important reports of 94%, and authentication of 99%. Factors affecting the incompleteness were the nurse's limited time in filling out the forms, the number of medical record forms that were too many, the lack of officers in filling out the forms and the inaccuracy of the officers when filling out the case manager's medical record forms which resulted in many forms not being filled out completely. The conclusion from the completeness of filling out the case manager form at the Banjarmasin Islamic Hospital is still not in accordance with hospital standards.

Keywords: Case Manager Form, Initial Manager Evaluation, Medical Records.