

ABSTRAK

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UPAYA PENYELESAIAN MASALAH DUPLIKASI NOMOR REKAM MEDIS RAWAT JALAN DI PUSKESMAS GUNTING PAYUNG TAHUN 2021

(xv + 37 + LAMPIRAN)

Duplikasi penomoran rekam medis adalah perulangan, keadaan rangkap atau nomor rekam medis ganda dimana satu nomor rekam medis dimiliki oleh beberapa pasien atau keadaan pasien memiliki dua nomor rekam medis (Muldiana, 2018). Tujuan Penelitian ini adalah Mengetahui upaya penyelesaian masalah duplikasi nomor rekam medis di Puskesmas Guntung Payung. Metode Penelitian Ini menggunakan Metode Deskriptif dengan pendekatan kualitatif. Subjek Penelitian adalah 2 orang petugas filling, 2 orang petugas pendaftaran, dan 1 orang kepala Puskesmas Guntung Payung. Objek Penelitian berkas rekam medis pada kunjungan bulan Januari-Desember 2021. Hasil Penelitian didapatkan bahwa kejadian duplikasi nomor rekam medis dinyatakan ada berjumlah 34 Kejadian. Faktor penyebab duplikasi nomor rekam medis (*Man*) memiliki 2 petugas *filling* yang sesuai dan 2 petugas pendaftaran yang tidak sesuai latar belakang pendidikan. Faktor penyebab duplikasi nomor rekam medis (*Machine*) di Puskesmas Guntung Payung ada terdapat alat penunjang. Faktor penyebab duplikasi nomor rekam medis (*Methode*) di Puskesmas Guntung Payung tidak memiliki standar operasional prosedur (SOP). Upaya penyelesaian masalah duplikasi nomor rekam medis di Puskesmas Guntung Payung dilakukan petugas rekam medis dengan cara hanya memakai salah satu nomor saja dan salah satu nomor dihanguskan. Sebaiknya puskesmas membuat standar operasional prosedur (SOP) pelaksanaan upaya penyelesaian masalah duplikasi nomor rekam medis.

Kata Kunci : Duplikasi, Nomor Rekam Medis, Penyelesaian

ABSTRACT

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EFFORTS TO SOLVE THE PROBLEM OF DUPLICATING OUTPATIENT MEDICAL RECORD NUMBERS AT THE GUNTUNG PAYUNG HEALTH CENTER IN 2021

(xv + 37 + ATTACHMENT)

Duplication of medical record numbering is a repetition, multiple circumstances or multiples of medical record numbers where one medical record number is owned by several patients or the patient's condition has two medical record numbers (Muldiana, 2018). The purpose of this study was to find out how to overcome the problem of duplication of medical record numbers at the Guntung Payung Health Center. Methods This research uses a descriptive method with a qualitative approach. The research subjects were 2 filling officers, 2 registration officers, and 1 head of the Guntung Payung Health Center. The object of the research is the medical record file for visits in January-December 2021. The results of the study found that the incidence of duplication of medical record numbers was stated as 34 events. Factors causing duplication of medical record numbers (male) have 2 appropriate filing officers and 2 registration officers who are not in accordance with educational background. The factor that causes duplication of medical record numbers (machines) at the Guntung Payung Health Center is the existence of supporting tools. The factor causing the duplication of medical record numbers (methods) at the Guntung Payung Health Center does not yet have a standard operating procedure (SOP). Efforts to solve the problem of duplication of medical record numbers at the Guntung Payung Health Center were carried out by medical record officers using only one number and one charred number. It is better if the puskesmas makes a standard operating procedure (SOP) for the implementation of efforts to solve the problem of duplication of medical record numbers.

Keyword : Duplication, medical record number, solution