

ABSTRAK

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ANALISIS KUALITATIF DOKUMEN REKAM MEDIS KASUS PERSALINAN CAESAREAN SECTION DALAM MENDUKUNG KEAKURATAN KODE BERDASARKAN ICD-10 DI RSUD RATU ZALECHA MARTAPURA TAHUN 2020

KTI. Program Studi DIII Perekam dan Informasi Kesehatan 2021
(XIV+47+Lampiran)

Analisis kualitatif adalah review pengisian rekam medis yang berkaitan tentang kekonsistenan isi rekam medis. Rekam medis yang baik harus berisi catatan medis yang lengkap. Penelitian ini bertujuan untuk menganalisis kualitatif Dokumen Rekam Medis kasus persalinan *Caesarean Section* dalam mendukung keakuratan kode berdasarkan ICD-10 di RSUD Ratu Zalecha Martapura tahun 2020. Metode penelitian ini adalah deskriptif kualitatif dengan teknik pengumpulan data observasi dan wawancara. Subjek penelitian informan utama yaitu kepala instalasi rekam medis dan petugas koding rawat inap, populasi pada penelitian ini adalah 339 dokumen rekam medis kasus Persalinan *Caesarean Section*, dengan jumlah sampel sebanyak 77 dokumen rekam medis dan teknik sampel yang digunakan yaitu *simple random sampling*. Hasil penelitian dari 77 dokumen rekam medis kasus persalinan *Caesarean Section* di RSUD Ratu Zalecha martapura tahun 2020. Peneliti menemukan bahwa pada kelengkapan diagnosa 62 (80,5%) dokumen lengkap dan 15 (19,5%) tidak lengkap, kemudian pada kekonsistenan diagnosa 73 (94,8%) dokumen konsisten dan 4 (5,2%) tidak konsisten, kemudian pada kelengkapan *informed consent* 35 (45,5%) dokumen lengkap dan 42 (54,5%) tidak lengkap, kemudian dalam keterbacaan diagnosa 48 (62,3%) terbaca dan 29 (37,7%) tidak terbaca. Disarankan tenaga kesehatan agar melengkapi dokumen rekam medis secara segera setelah selesai melakukan tindakan atau pemeriksaan serta perlu dilakukan evaluasi dalam meningkatkan mutu rekam medis rekam medis rawat inap khususnya pada kasus persalinan *caesarean section* dalam kelengkapan, kekonsistenan dan keterbacaan pada dokumen rekam medis.

Kata Kunci : Analisis Kualitatif, Dokumen Rekam Medis, Persalinan *Caesarean Section*

ABSTRACT

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QUALITATIVE ANALYSIS OF MEDICAL RECORD DOCUMENTS FOR CAESAREAN SECTION DELIVERY CASES IN SUPPORT OF CODE ACCURACY BASED ON ICD-10 AT RATU ZALECHA MARTAPURA HOSPITAL IN 2020.

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Qualitative analysis is a review of filling out medical records related to the consistency of the contents of medical records. A good medical record must contain complete medical records. This study aims to analyze qualitatively the Medical Record Document of Caesarean Section delivery cases in supporting the accuracy of the code based on ICD-10 at Ratu Zalecha Martapura Hospital in 2020. This research method is descriptive qualitative with observation and interview data collection techniques. The research subjects were the main informants, namely the head of the medical record installation and inpatient coding officers, the population in this study was 339 medical record documents for Caesarean section deliveries, with a total sample of 77 medical record documents and the sample technique used was simple random sampling. The results of the study from 77 medical record documents for Caesarean section deliveries at Ratu Zalecha Martapura hospital in 2020. The researcher found that on the completeness of the diagnosis 62 (80.5%) documents were complete and 15 (19.5%) were incomplete, then on the consistency of diagnosis 73 (94.8%) documents were consistent and 4 (5.2%) was inconsistent, then on the completeness of informed consent 35 (45.5%) documents were complete and 42 (54.5%) incomplete, then in the diagnostic readability 48 (62.3%) were read and 29 (37.7%) were not read. It is recommended that health workers complete the medical record document immediately after completing the action or examination and it is necessary to evaluate in improving the quality of inpatient medical records, especially in the case of caesarean section deliveries in terms of completeness, consistency and legibility of medical record documents.

Keywords : *qualitative analysis, medical record documents, caesarean section delivery*