ABSTRAK

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ANALISIS PRODUKTIVITAS KERJA PETUGAS REKAM MEDIS DI UNIT KERJA REKAM MEDIS RUMAH SAKIT BHAYANGKARA TK III BANJARMASIN TAHUN 2021

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Pengukuran produktivitas kerja merupakan suatu alat manajemen yang penting di instansi fasilitas kesehatan salah satunya rumah sakit. Produktivitas menunjukan kegunaanya dalam membantu mengevaluasi, perencanaan, dan kebijakan. Penelitian ini bersifat deskriptif kuantitatif, dilakukan untuk mengetahui produktivitas kerja petugas unit kerja rekam medis Rumah Sakit Bhayangkara TK III Banjarmasin. Sampel pada penelitian ini ada 18 orang petugas rekam medis dengan teknik sampling jenuh. Tekhnik pengumpulan data menggunakan pedoman wawancara dan observasi. Produktivitas kerja petugas registrasi termasuk kategori tinggi karena mampu menghasilkan 41RM/jam. Produktivitas kerja petugas *analisis* dan *assembling* termasuk kategori tinggi menghasilkan 1RM/jam karena jumlah masukan sama dengan jumlah keluaran. Produktivitas kerja petugas *coding* termasuk rendah menghasilkan 1RM/jam karena hanya meneliti *coder* rawat inap dan tidak mencapai standar *coder*. Produktivitas kerja petugas pelaporan kategori tinggi karena sudah sesuai indikator yaitu kelengkapan dan ketepatan waktu laporan. Produktivitas kerja petugas *filling* termasuk kategori tinggi karena mampu menghasilkan 39RM/jam.

Kata Kunci   : Produktivitas Kerja Petugas, Rekam Medis.

ABSTRACT

AWAB AL'AQDI. 18D30433

ANALYSIS OF WORK PRODUCTIVITY OF MEDICAL RECORD OFFICERS IN THE MEDICAL RECORDS WORK UNIT OF BHAYANGKARA TK III HOSPITAL BANJARMASIN IN 2021

Measuring work productivity is an important management tool at all levels of the health service agencies is the hospital. Productivity is very usefulness in helping evaluate, planning, and policy. This research design is descriptive quantitative, was conducted to determine the work productivity of the medical record officers in Bhayangkara TK III Banjarmasin Hospital. The sample in this study were 18 medical record officers with saturated sampling technique. Data collection techniques using interview and observation guidelines. The work productivity of registration officers in the high category because they are able to generate resulting in 41RM / hour. The work productivity of analysis and assembling officer is in the high category, resulting in 1RM / hour because the number of inputs is the same as the number of outputs. The work productivity of coding officer is low category, resulting in 1RM / hour because they only studied inpatient coder and did not reach the coder standard. The work productivity of reporting officer is in the high category because it is in accordance with the indicator, namely the completeness and timeliness of the report, and The work productivity of filling officer work productivity is in the high category because it can generate resulting in 39RM / hour.

Keyword : Work Productivity of Officer, Medical Records.